



TRAuctions.com

Buyer FAQ

How to Register with Total Resource Auctions – Licensed Buyer:

- Click “Need to Register?”

- If you are registered with Auction Access, select Yes & click Next
- Not registered with Auction Access, no problem, click the Auction Access tab on the home page for more details. Also See page 9.

- Enter the last 4 digits of your SSN or government ID
 - ❖ *If you do not know the government ID you used to register with Auction Access, please call 1.800.665.2133*

- Enter your individual Auction Access number

- Click Next

- Enter your desired username, password, confirm password, first and last name, and email address
- You will receive a registration confirmation email
- You must have access to that email account to proceed

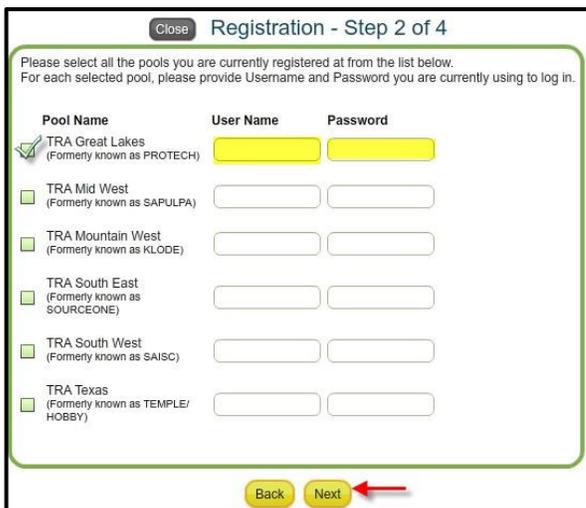
How to Register With Total Resource Auctions – Public Buyer :



- Click “Need to Register?”



- Select No and click Next



- Enter any existing User Names & Passwords you have at the local facilities to combine into one account
- Click Next
- If you are not currently registered as a public buyer at a local facility, you are required to register locally prior to registering online
- You can use the locations tab on the home page to find the location closest to you



How to Retrieve a User Name and/ or Password :

Privacy Policy Visitor Agreement User Name Password Login
Year, Make, Model, Yard, State or Stock # Forgot UserName/Password? Need To Register? Remember me
Home Calendar Search Locations About Us Contact Quick Links v: 1582a/45 Help me!

- To retrieve a lost user name or password, click Forgot User Name/Password?

User Name or Password Recovery Request

User Name Recovery Request.
Please enter the Email address you used to register with us.
email address Submit

Password Recovery Request.
Please enter your User Name.
user name Submit

- Enter your email address to recover your user name
- OR-
- Enter your user name to retrieve your password

User Name or Password Recovery Request

User Name Recovery Request.
Please enter the Email address you used to register with us.
Submit

Password Recovery Request.
Please enter your User Name.
Submit

An email has been sent to your account.

- You will see the message An email has been sent to your account once you enter a valid email address or user name

How to Use Vehicle Search on the Home Page:

Vehicle Search

Year from:

Year to:

Make: Please Select ▼

Model: ▼

State: ALL ▼

Location: ALL ▼

Sale Only
 All Inventory
 Buy It Now

Search
[Reset](#)

- Enter the Year and Make – the Model, State, and Location are optional
- Select Sale Only inventory, All Inventory, or Buy It Now inventory
- Click Search

Search Results

Save Search As: Save Search

Print Export to Excel Refresh

Seller Name	Year Make Model	Lot # Vin Mileage	Primary Damage Secondary Damage Loss Type	Sale Date & Time Location	Info Run # Title Type	Buy Now Current Bid	Action
	2002 Honda Accord V6	5059123 1HGCG22522 177000	Right Front Fender Right Front Center	11/02/2011 at 9:00am TRA - Mobile	 77 Salvage - Out ...	\$1,400.00 \$25.00	Buy Now Proxy Bid Watch

- The Search Results page allows you to browse the inventory, place a proxy bid, add a vehicle to your watch list, buy a vehicle using Buy Now, or enter a sale
- Each column can be sorted by clicking on the orange arrows next to each header
- Also available is the ability to Print, Export to Excel, and Refresh the vehicles list
 - ❖ You can find these options in the top right corner of the sale list

How to Email/ Print Photos and Vehicle Information:

- From the Search Results page shown on the bottom of page 5, click anywhere on the row of the vehicle you need more information on

- For numbers 1 and 2, once you click on the Copy link, you get this message

- For number 3, if the user clicks on Share This Vehicle Information and is not logged in, they will get this screen

- If the user is logged in, they get this screen
- For number 4, click on Export to PDF to open a PDF document
 - *This is an easy way to print photos*

How to Print a Sale List – Navigating the Sale Calendar:

Home **Calendar** Search Locations About Us Contact Quick Links Dashboard Settings Forgot User Name / Password

Region: ALL State: ALL Yards: ALL

Next 31 days from Today October >>

11 September Sun Yards having a sale: 1 Total Units on Sale: 235	12 September Mon Yards having a sale: 11 Total Units on Sale: 1931	13 September Tue Yards having a sale: 23 Total Units on Sale: 1867	14 September Wed Yards having a sale: 27 Total Units on Sale: 1756	15 September Thu Yards having a sale: 17 Total Units on Sale: 970	16 September Fri Yards having a sale: 1 Total Units on Sale: 65	17 September Sat Yards having a sale: 1 Total Units on Sale: 50
18 September Sun Yards having a sale: 6 Total Units on Sale: 544	19 September Mon Yards having a sale: 4 Total Units on Sale: 90	20 September Tue Yards having a sale: 4 Total Units on Sale: 126	21 September Wed Yards having a sale: 2 Total Units on Sale: 63	22 September Thu Yards having a sale: 1 Total Units on Sale: 138	23 September Fri Yards having a sale: 1 Total Units on Sale: 7	24 September Sat Yards having a sale: 2 Total Units on Sale: 12
25 September Sun Yards having a sale: 2 Total Units on Sale: 95	26 September Mon Yards having a sale: 1 Total Units on Sale: 1	27 September Tue Yards having a sale: 1 Total Units on Sale: 1	28 September Wed Yards having a sale: 1 Total Units on Sale: 1	29 September Thu Yards having a sale: 1 Total Units on Sale: 1	30 September Fri Yards having a sale: 1 Total Units on Sale: 1	1 October Sat Yards having a sale: 1 Total Units on Sale: 1
2 October Sun Yards having a sale: 1 Total Units on Sale: 1	3 October Mon Yards having a sale: 1 Total Units on Sale: 1	4 October Tue Yards having a sale: 1 Total Units on Sale: 1	5 October Wed Yards having a sale: 1 Total Units on Sale: 1	6 October Thu Yards having a sale: 1 Total Units on Sale: 1	7 October Fri Yards having a sale: 1 Total Units on Sale: 1	8 October Sat Yards having a sale: 1 Total Units on Sale: 1

- Click on the Calendar tab
- Select the Region, State, and/or Yards drop down menus to narrow down the results
- Choose the sale day you would like to view

12 September (Mon) Yards: 12 - Units: 2166

TRA - Casper 9:00am MST 60 Units	TRA - Central Penn 9:00am EST 41 Units	TRA - Dallas 9:30am CST 284 Units	TRA - Denver 9:30am MST 523 Units
TRA - Lubbock 9 Units	TRA - Metro Dallas 1:00pm 462 Units	TRA - Montrose 9:00am 20 Units	TRA - North Carolina 8:30am 71 Units
TRA - Oklahoma City 10:00am 235 Units	TRA - St Louis 10:00am 257 Units	TRA - Tampa 9:30am 146 Units	TRA - Tucson 10:00am 58 Units

- Click on the sale you would like to view

TRA - Dallas Weekly - Mondays @ 9:30am CST [Location List](#) [Close](#)

Address: 1701 E Beltline Road, Wilmer, Texas 75172
 Phone: (877)-710-5554
 Fax: (972)-525-6319
 Email: chad.estes@traauctions.com

holds regular auctions to sell automobiles, trucks, motorcycles, and heavy equipment in both salvage and good conditions.

[Enter Sale](#) [Print](#) [Export to Excel](#) [Refresh](#)

Run #	Seller Name	Lot #	Year	Make	Model	Vin	Mileage	Primary Damage	Title Type	Loss Type
2			7453134	2006	Cadillac	Srx 2wd V6	1GYEE63766	90346	Rear	Salvage Tx SVT
										Watch Proxy Bid
3			7451307	2009	Nissan	Versa	3N1BC11E39	25966	Front	Salvage
										Watch Proxy Bid

- To sort, click on any column header
- Click [Buy Now](#) to buy the vehicle prior to the sale
- Click [Proxy Bid](#) to place a proxy bid
- Click [Watch](#) to add a vehicle to your watch list



→Indicates the vehicle is Drivable



→Indicates the vehicle Runs

How to Enter a Sale – Navigating the Locations Tab :

- Click on the Locations tab
- Select a location to view more information

→ Indicates a Public Sale

- Click Enter Sale to view the live sale
- Click on a column header to sort the list

How to Purchase Vehicles from ALL 95 TRA Locations (Auction Access):



Privacy Policy Visitor Agreement

User Name Password Login

Year, Make, Model, Yard, State or Stock #

Forgot Username/Password? Need To Register? Remember me

Home Calendar Search Locations About Us Contact Quick Links v: 1582a/45 Help me!

Salvage Title BUY NOW

AUTOTEC Auction ACCESS Receive the full benefits by registering with Auction Access

Clean Title BUY NOW

- In order to purchase vehicles online at all TRA locations, you must be registered with Auction Access
 - ❖ State specific requirements still apply
- Click on the Auction Access button on traauctions.com and follow the prompts -or- go to www.auctionaccess.com and sign up there

NEXT STEP

- If you are already registered on traauctions.com, call (877) 673-4274 and ask the customer service representative to update your profile with your Auction Access number (ex: 100001234)
- If you are not currently registered with traauctions.com, follow the “How to Register with Total Resource Auctions-Licensed Buyer” instructions on Page 2

My TRA – Saved Searches, Vehicles I’m Watching, Won Vehicles, Lost Vehicles, Proxy Bids

Color	Year Make Model	Lot # Vin Mileage	Primary Damage Secondary Damage Loss Type	Sale Date & Time Location	Info Run # Title Type	Buy Now Current Bid	Actions
	2012 Nissan Versa	- 3N1BC1CP1C 10,014 (UNK)		08/20/2012 at 12:00pm CST TRA - Dallas Metro	4	-	UnWatch
	2012 Dodge Avenger	- 1C3CDZABXC 9,445 (UNK)		08/20/2012 at 9:30am EST TRA - Tampa	28	-	UnWatch
	2012 Hyundai Santa Fe Awd 4c Gls	682450 5XYZGDAB9C 10,450 (UNK)	Left Front Side Unknown	08/20/2012 at 10:00am CST TRA - Kansas City	140 Good	-	Proxy Bid UnWatch

- Click on the My TRA tab to view your Saved Searches, your Watch list, Won Vehicles, Lost Vehicles, and proxy Bids

Color	Year Make Model	Lot # Vin Mileage	Primary Damage Secondary Damage Loss Type	Sold Date Location	Info Run # Title Type	Buyer Amount
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- On the Won Vehicles tab, change the date range to view past purchases
- Uncheck the Mine only box to view all vehicles purchased by your company-if applicable)
- Click Submit

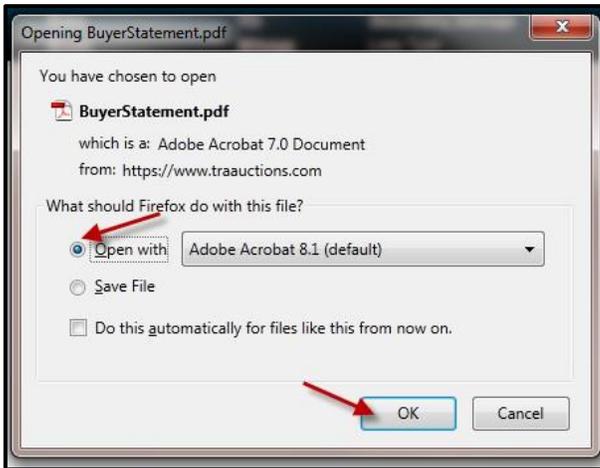
How to Print a Buyer Statement :



- To print your Buyer Statement, sign in, go to My TRA, then Won Vehicles
- Next, select a company (if applicable)



- Click on View Buyer Statement



- This box may pop up
- Select Open with or Save File
- Click OK

Buyer Statement

Total Resource Auctions - MountainWest
8300 Blakeland Drive 200 W, Littleton, CO, 80125

Buyer ID:
Buyer Name:

Registration Due: 10/9/2018
Payment Type: NT7

Sale #: 1583 Sale Date: 1/25/2010 TRA - Denver

Run #	Stock #	Item/Description	Title Type	Title	Bid	Buyer Fees	Buyer Tax	Load & Tow Fees	Total Charges	Pmts Rec'd	Amt Due
22222	928908	95 BMW 740i	Parts Only BOS	Yes	\$75.00	(\$0.60)	\$0.00	\$0.00	\$74.40	\$0.00	\$74.40
Total Due for Sale #: 1583						(\$0.60)	\$0.00	\$0.00	\$74.40	\$0.00	\$74.40

Sale #: 1882 Sale Date: 9/12/2011 TRA - Denver

Run #	Stock #	Item/Description	Title Type	Title	Bid	Buyer Fees	Buyer Tax	Load & Tow Fees	Total Charges	Pmts Rec'd	Amt Due
1001	997921	92 DOD B360 RAM V	Good Title	Yes	\$450.00	\$130.00	\$0.00	\$25.00	\$605.00	\$0.00	\$605.00
1002	1001891	89 HON CIVIC DX	Good Title	Yes	\$350.00	\$120.00	\$0.00	\$25.00	\$495.00	\$0.00	\$495.00
1005	996890	91 CHE CAMARO V8	Good Title	Yes	\$650.00	\$155.00	\$0.00	\$25.00	\$730.00	\$0.00	\$730.00

Special Website Requirements:

- Traauctions.com performs best when using Internet Explorer version 7 or higher – [Click here to download Internet Explorer](#)
- Adobe Flash player is required to utilize all of the functionality traauctions.com has to offer – [Click here to download Adobe Flash player](#)
- Access to a valid email address is required to receive the welcome email after you register – [Click here to sign up for a free Gmail account](#)
- Add webmaster@traauctions.com to the safe sender list in your email to ensure the welcome email doesn't get caught in your spam/junk folder

How to Navigate the Settings Tab: Change / Update your User Information:

- Click on the Settings Tab to update/change your personal information including Username, Password, Display Name, Email Address, and Physical Address

The image displays two screenshots of a user settings page. The top screenshot shows the 'User Info' tab selected, with a 'Click Here' callout pointing to the tab. The form contains fields for First Name (username), Last Name (password), and Display Name (display name), with a submit button. The bottom screenshot shows the 'Password' tab selected, with a 'Click Here' callout pointing to the tab. The form contains fields for Password and Confirm Password, both with 'password' as the placeholder text, and a submit button.

Wiring Breakdown by Region

Please scroll down to view the wire information per region.

TRA Great Lakes Region – US Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Flint, Michigan

Bank Name: Wells Fargo

Account Number: 4942410465

Routing Number: 121000248

Business Address:

Manheim Remarketing

4109 Holiday Drive

Flint, MI 48507

Please be aware that we do NOT accept wires from 3rd parties. They will be rejected. The funds must come directly from the dealer that bid on the vehicle. We ask that you please include your buyer number or the stock number in the transaction.

It takes a minimum of 2-4 banking hours for a wire transfer to go through and to credit the business account.

You must contact us at (810) 341-1600 to verify funds have been received by the bank. Do not send a driver to the auction until this has been done. Thank you.

TRA Great Lakes Region – International Wiring Information

These wiring instructions are ONLY for the locations listed below:

Flint, Michigan

Bank Name: Wells Fargo

Account Number: 4942410465

Routing Number: 121000248

Swift Code: WFBIUS6S or WFBIUS6SXXX

Business Address:

Manheim Remarketing

4109 Holiday Drive

Flint, MI 48507

Please be aware that we do NOT accept wires from 3rd parties. They will be rejected. The funds must come directly from the dealer that bid on the vehicle. We ask that you please include your buyer number or the stock number in the transaction.

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You must contact us at (810) 341-1600 to verify funds have been received by the bank. Do not send a driver to the auction until this has been done. Thank you.

TRA Midwest Region – US Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Kansas City, Missouri
- Milwaukee, Wisconsin
- Minneapolis, Minnesota
- Northstar, Minnesota
- Omaha, Nebraska
- Springfield, Missouri
- St. Louis, Missouri
- Tulsa, Oklahoma

Bank Name: Bank of America

Bank Address: 1655 Grant St Concord, CA 94520

Account Number: 4426533924

Routing Number: 026009593

Please use the above account information for wire transfers only. Do not deposit money directly into our account. Deposits take longer for us to process and may delay availability of items purchased.

Instrucciones para enviar una Transferencia de Banco

Nombre del Banco: Bank of America

Dirección: 1655 Grant Street

Concord, CA 94520

Numero de cuenta: 4426533924

Numero de ruta: 026009593

Para evitar una tardanza en recibir las unidades que compro, por favor de **enviar una Transferencia de Banco**. Le pedimos que **no deposita el dinero directamente a nuestra cuenta**.

TRA Midwest Region – International Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Kansas City, Missouri
- Milwaukee, Wisconsin
- Minneapolis, Minnesota
- Northstar, Minnesota
- Omaha, Nebraska
- Springfield, Missouri
- St. Louis, Missouri
- Tulsa, Oklahoma

Bank Name: Bank of America

Bank Address: 1655 Grant St Concord, CA 94520

Account Number: 4426533924

Routing Number: 026009593

Swift Code: BOFAUS3N

Please use the above account information for wire transfers only. Do not deposit money directly into our account. Deposits take longer for us to process and may delay availability of items purchased.

Instrucciones para enviar una Transferencia de Banco

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Direccion: 1655 Grant Street

Concord, CA 94520

Numero de cuenta: 4426533924

Numero de ruta: 026009593

Codigo Swift: BOFAUS3N

Para evitar una tardanza en recibir las unidades que compro, por favor de **enviar una Transferencia de Banco**. Le pedimos que **no deposita el dinera directamente a nuestra cuenta**.

TRA Mountain West Region – US Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Casper, Wyoming
- Littleton, Colorado
- Salt Lake City, UT

Bank Name: Wells Fargo Funding Account

Account Number: 4121693048

Routing Number: 121000248

The following notes must accompany the wire:

- “For Further Credit to & Advice”: Total Resource Auctions-Denver
- “Receiving bank is to immediately notify payee of incoming wire” at 303-470-5511 X 8304 or Accounting department
- Your Company Name and Buyer Number for proper credit to your account

If you are paying for specific vehicles, be sure to fax our Accounting Department a list of the stock numbers you are paying for in your wire. The fax number is 303-395-8325.

To help you get your wire out in time, we are in the Mountain Daylight Time Zone.

TRA Mountain West Region – International Wiring Instructions

These wiring instructions are ONLY for the locations listed below:

- Casper, Wyoming
- Littleton, Colorado
- Salt Lake City, UT

Bank Name: Wells Fargo Funding Account

Account Number: 4121693048

Routing Number: 121000248

Swift Code: WFBIUS6S

The following notes must accompany the wire:

- “For Further Credit to & Advice”: Total Resource Auctions-Denver
- “Receiving bank is to immediately notify payee of incoming wire” at 303-470-5511 X 8304 or Accounting department
- Your Company Name and Buyer Number for proper credit to your account

If you are paying for specific vehicles, be sure to fax our Accounting Department a list of the stock numbers you are paying for in your wire. The fax number is 303-395-8325.

To help you get your wire out in time, we are in the Mountain Daylight Time Zone.

TRA Southeast Region – US Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Birmingham, Alabama

Bank Name: Wells Fargo

Bank Address: 191 Peachtree St, NE Atlanta, GA 30303

Account Number: 2000042907172

Routing Number: 121000248

Please send an email to Tina.Turner@manheim.com with cc to Cathy.Mcfarland@manheim.com indicating a wire transfer was made so we can ensure that the amount is credited to your account correctly.

Please include your TRA Buyer ID on all correspondence.

To ensure Manheim protects the integrity of its financial processes and the customers we serve, Manheim is unable to accept third party funds, whether by check or electronic (ACH or wire) means.

We apologize for any inconvenience; however, we hope you can understand that this policy ensures we continue to meet our legal obligations to our business and our customers.

TRA Southwest Region – US Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Phoenix, Arizona
- Tucson, Arizona

Bank Name: Bank of America (account is a Texas IDS Account)

Account Number: 004426533940

Routing Number: 026009593

Please include your buyer number when sending a wire transfer.

If there are any problems, please contact:

Twanda Toms – Bank of America, Dedicated Service Director

Phone 888-715-1000 ext. 35481 | dedicatedsouthtwo@bankofamerica.com

Nearest Bank of America Banking Centers to TRA Tucson:

2080 W. Ina Road. Tucson, AZ 85704

7130 N. Oracle Road. Tucson, AZ 85704

595 E Wetmore Road. Tucson, AZ 85705

TRA Southwest Region – International Wiring Information

These wiring instructions are ONLY for the locations listed below:

- Phoenix, Arizona
- Tucson, Arizona

Bank Name: Bank of America (account is a Texas IDS Account)

Bank Address: 9000 Southside Blvd Jacksonville, FL 32256

Account Number: 004426533940

Routing Number: 026009593

Swift Code: BOFAUS3N

Please include your buyer number when sending a wire transfer.

If there are any problems, please contact:

Twanda Toms – Bank of America, Dedicated Service Director

Phone 888-715-1000 ext. 35481 | dedicatedsouthtwo@bankofamerica.com

Nearest Bank of America Banking Centers to TRA Tucson:

2080 W. Ina Road. Tucson, AZ 85704

7130 N. Oracle Road. Tucson, AZ 85704

595 E Wetmore Road. Tucson, AZ 85705