



**TRAuctions.com**

**Buyer FAQ**

## How to Register with Total Resource Auctions – Licensed Buyer:

- Click Registration Tab or “New Customer?”

- If you are registered with Auction Access, select Yes & click Next
- Not registered with Auction Access, no problem, click the My Access tab on the home page for more details. Also see page 8.

- Enter the last 4 digits of your SSN or government ID
  - ❖ *If you do not know the government ID you used to register with Auction Access, please call 1.800.665.2133*
- Enter your individual Auction Access number
- Click Next

- Enter your desired username, password, confirm password, first and last name, Display Name, Address and email address
- Click Save
- You will receive a registration confirmation email
- You must have access to that email account to proceed

## How to Register With Total Resource Auctions – Public Buyer:

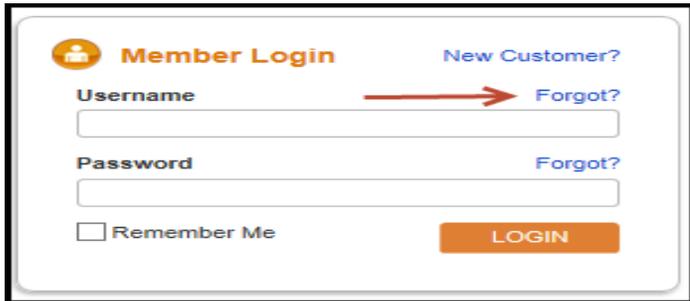
- Click Registration Tab or “New Customer?”

- Select No and click Next

- Enter existing User Names & Password you have at the local facilities to create an account
- Click Next
- If you are not currently registered as a public buyer at a local facility, you are required to register locally prior to registering online
- You can use the locations tab on the home page to find the location closest to you

- Enter your desired username, password, confirm password, first and last name, Display Name, Address and email address
- Click Save
- You will receive a registration confirmation email
- You must have access to that email account to proceed

## How to Retrieve a User Name and/or Password:



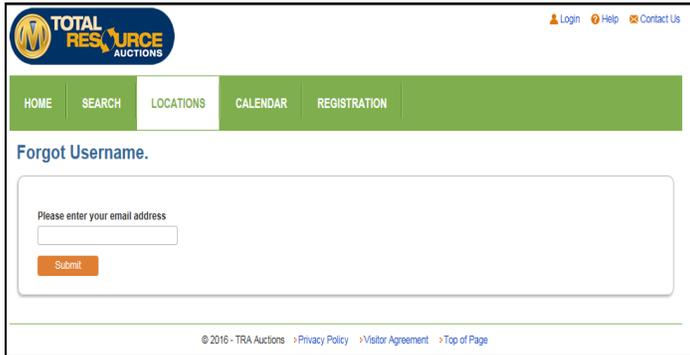
Member Login [New Customer?](#)

Username [Forgot?](#)

Password [Forgot?](#)

Remember Me

- To retrieve a lost user name click [Forgot? By User name](#)



TOTAL RESOURCE AUCTIONS [Login](#) [Help](#) [Contact Us](#)

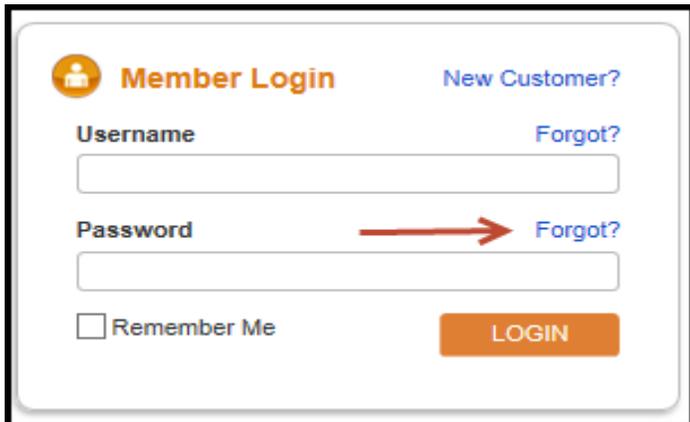
HOME SEARCH LOCATIONS CALENDAR REGISTRATION

**Forgot Username.**

Please enter your email address

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- Enter your email address and click Submit
- An email will be sent to you email account



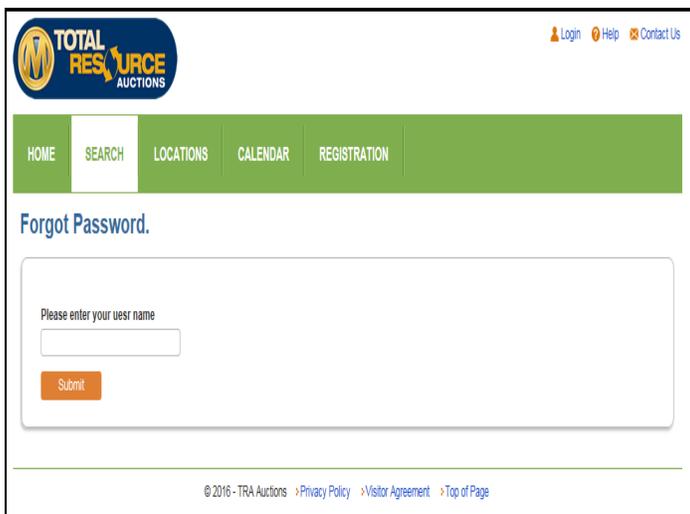
Member Login [New Customer?](#)

Username [Forgot?](#)

Password [Forgot?](#)

Remember Me

- To retrieve a lost password click [Forgot? By Password](#)



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HOME SEARCH LOCATIONS CALENDAR REGISTRATION

**Forgot Password.**

Please enter your user name

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- Enter your User Name and click Submit
- An email will be sent to you email account

## How to Use the Quick Search on the Home Page:

**Quick Search**

Year From:  Year To:

Make:  Model:

State:  Location:  Title Type:

Inventory:  Buy it now  
 Sale Only  
 All Inventory

- Enter the Year and Make – the Model, State, and Location are optional
- Select Sale Only inventory, All Inventory, or Buy It Now inventory
- Click Search

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HOME SEARCH LOCATIONS CALENDAR LIVE BIDDING MY TRA SETTINGS

**Search Summary**

From Year: 2002 Make: HONDA Model: ACCORD State: MO Searched Inventory: Sale

Found 9 Page 1 of 1 << First < Prev Next > Last >>

<p><b>2007 HONDA ACCORD V6 EX-L</b>                  1HGCM66547A015730</p>  <p>TRA - Springfield                  Lane - Run # 6 - 999999                  06/07/2016 10:00 AM CST</p> <p><input type="button" value="Watch List"/> <input type="button" value="Add to Watch List"/></p>	<p>Stock ID: 9082457                  Title Type: Salvage                  Primary: All Over                  Secondary: N/A                  Loss Type: Unknown                  Mileage: 127,541 miles (ACT)                  Color: SILVER</p>	<p><input type="button" value="Bid Now \$25"/></p>
<p><b>2003 HONDA ACCORD V6 EX</b>                  1HGCM82663A017452</p>  <p>TRA - St Louis                  Lane - Run # 5 - 8142                  05/31/2016 10:00am CST</p> <p><input type="button" value="Watch List"/> <input type="button" value="Add to Watch List"/></p>	<p>Stock ID: 9081604                  Title Type: Salvage                  Primary: Front                  Secondary: Right Front                  Loss Type: Collision                  Mileage: 122,919 miles (EXE)                  Color: SILVER</p>	<p><input type="button" value="Bid Now \$25"/>  <input type="button" value="Buy Now \$1,200"/></p>

- The Search Results page allows you to modify a search, save a search, browse the inventory, place a proxy bid, add a vehicle to your watch list, buy a vehicle using Buy Now, or enter a sale
- You can sort the list by using the drop down box in middle of screen. You can sort by Year, Make Model, Stock ID, VIN, Mileage, Primary Damage, Secondary Damage, Sale Date, Yard, Run # Lane #, Title Type or Buy it Now
- Also available is the ability to Print, Export to Excel, and Refresh the vehicles list
  - ❖ You can find these options in the top right corner of the sale list

## How to Print Photos and Vehicle Information:

- From the Search Results page shown on the bottom of page 5, click on the photo or vehicle description to get more information

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HOME SEARCH LOCATIONS CALENDAR LIVE BIDDING MY TRA SETTINGS

### 2007 HONDA ACCORD V6 EX-L

[Next Vehicle](#) [Back To Search](#) [Download Pictures](#) [PDF](#) [+ Watch List](#) [Bid Now \\$25](#)

**SALE INFO**

- Sale Date: 06/07/16
- Lane & Run: 6 / N/A
- Lot #: 9082457
- Yard: Manheim Springfield
- Buy Now Price: N/A
- ACV: \$10,497
- Seller Name: State Farm Insurance - B1Phoenix

**VEHICLE INFO**

- VIN: 1HGCM68547A015730
- Color: silver
- Title Type: Salvage
- Mileage: 127,541
- Mileage Type Code: ACT
- Engine: 6cyl 3.0L
- Transmission: 4A

**CONDITION INFO**

- Primary Damage: All Over
- Secondary Damage: N/A
- Loss Type: Unknown
- Driver Air Bag Deployed: N/A
- Passenger Air Bag Deployed: N/A
- Keys: Yes

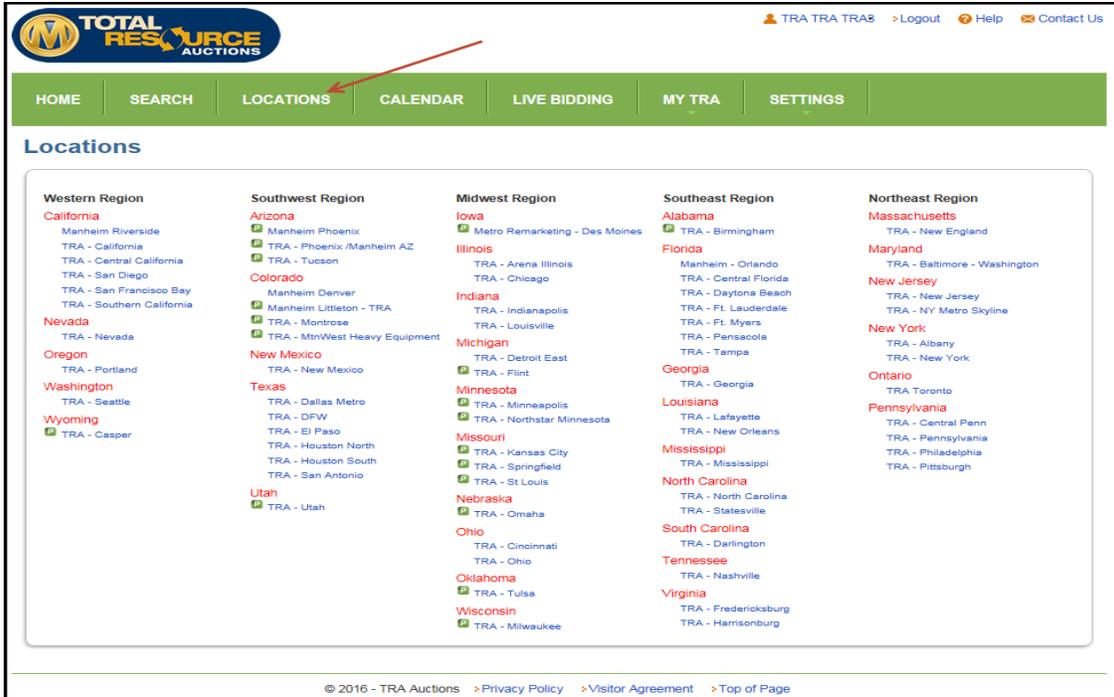
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- Click on PDF symbol to open a PDF document
  - ❖ *This is an easy way to print photos*

# How to Enter a Sale & Navigating the Locations Tab:

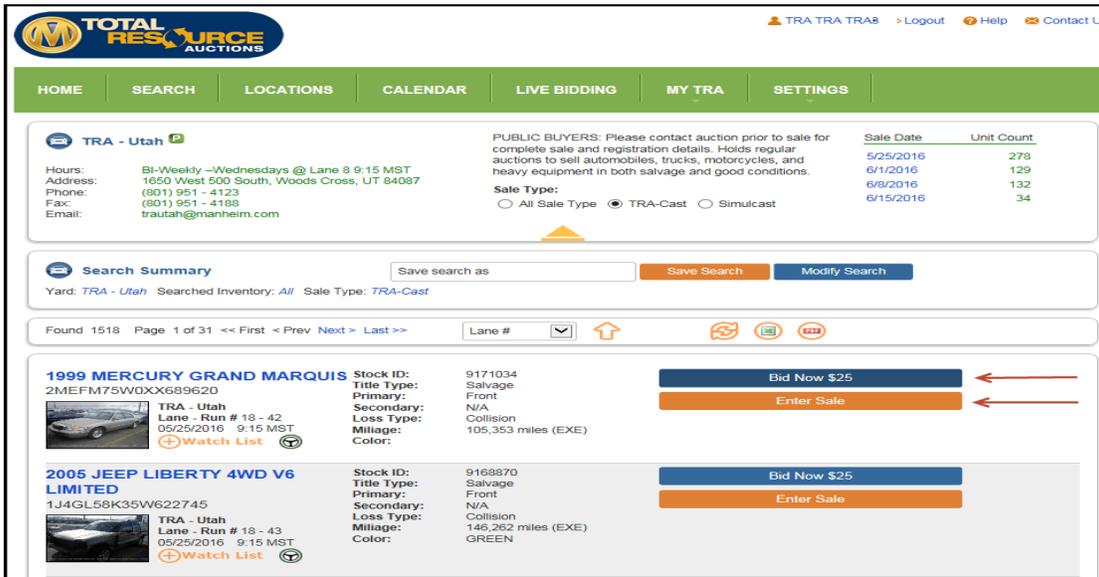


- Click on the Live Bidding Tab to view all live sale that day



- Click on the Locations tab
- Select a location to view more information

→ Indicates a Public Sale



- Click Enter Sale to view the live sale
- Click on a drop down box to sort the list
- Click Buy Now to buy the vehicle prior to the sale
- Click on Bid now to place a proxy bid
- Click Watch to add a vehicle to your watch list

→ Indicates the vehicle is Drivable

→ Indicates the vehicle Runs

## How to Purchase Vehicles from ALL 95 TRA Locations (Auction Access):



- In order to purchase vehicles online at all TRA locations, you must be registered with Auction Access
  - ❖ State specific requirements still apply
- Click on the Auction Access button on [traauctions.com](http://traauctions.com) and follow the prompts -or- go to [www.auctionaccess.com](http://www.auctionaccess.com) and sign up there

### NEXT STEP

- If you are already registered on [traauctions.com](http://traauctions.com), call (877) 673-4274 and ask the customer service representative to update your profile with your Auction Access number (ex: 100001234)
- If you are not currently registered with [traauctions.com](http://traauctions.com), follow the “How to Register with Total Resource Auctions-Licensed Buyer” instructions on Page 2



- Salvage Title Buy Now Show all Salvage Title Buy it Now vehicles we have in Inventory

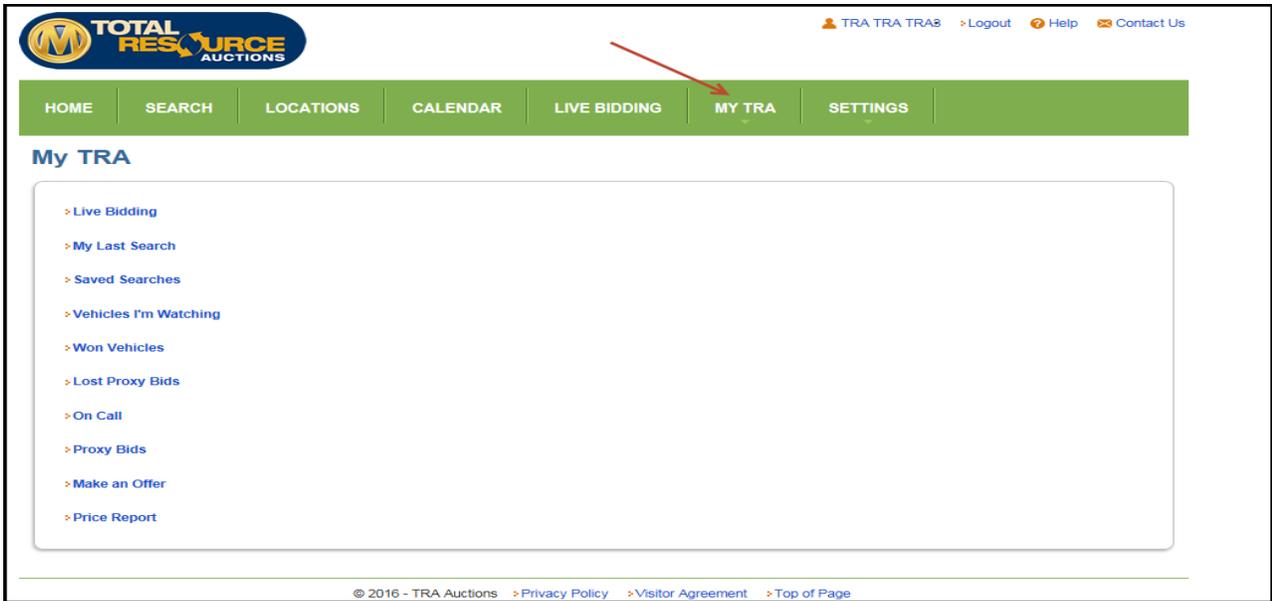


- NextGear Capital tab will take you to NextGear Capital website

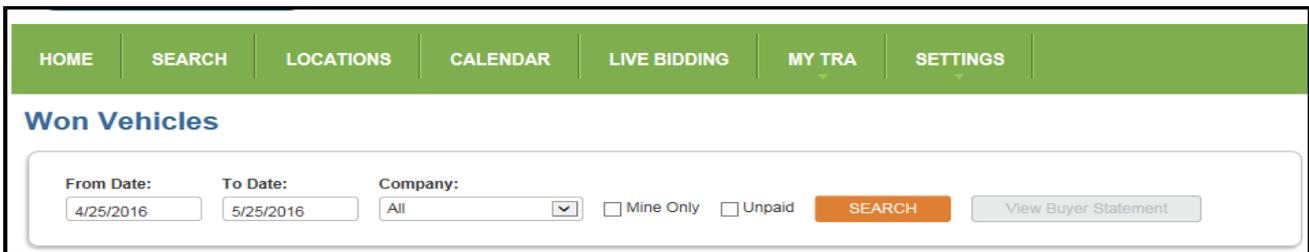


- Clean Title Buy it Now will take you to OVE.com. You will need to be registered with Manheim to purchase on OVE.com

# My TRA – Saved Searches, Vehicles I’m Watching, Won Vehicles, Lost Vehicles, Proxy Bids



- Click on the My TRA tab to view Live Bidding, My Last Search, Saved Searches, Watch list, Won Vehicles, Lost Proxy Bids, On Call vehicles, proxy Bids, Make Offer list and Price Report



- On the Won Vehicles, change the date range to view past purchases
- Check the Mine only box to view all vehicles only purchased by you- (if applicable)
- Click Search

## How to Print a Buyer Statement:

HOME SEARCH LOCATIONS CALENDAR LIVE BIDDING MY TRA SETTINGS

### Won Vehicles

From Date: 4/25/2016 To Date: 5/25/2016 Company: L...  Mine Only  Unpaid

- To print your Buyer Statement, sign in, go to My TRA, then Won Vehicles
- Select a company and a date range
- Click on View Buyer Statement

### Buyer Statement

**Total Resource Auctions - MountainWest**  
8300 Blakeland Drive 200 W, Littleton, CO, 80125

Buyer ID:   
Buyer Name:  Registration Due: 10/9/2018  
Payment Type: NT7

Sale #: 1583 Sale Date: 1/25/2010 TRA - Denver

Run #	Stock #	Item/Description	Title Type	Title	Bid	Buyer Fees	Buyer Tax	Load & Tow Fees	Total Charges	Pmts Rec'd	Amt Due
22222	926908	95 BMW 740i	Parts Only BOS	Yes	\$75.00	(\$0.60)	\$0.00	\$0.00	\$74.40	\$0.00	\$74.40
Total Due for Sale #: 1583						(\$0.60)	\$0.00	\$0.00	\$74.40	\$0.00	\$74.40

Sale #: 1882 Sale Date: 9/12/2011 TRA - Denver

Run #	Stock #	Item/Description	Title Type	Title	Bid	Buyer Fees	Buyer Tax	Load & Tow Fees	Total Charges	Pmts Rec'd	Amt Due
1001	997921	92 DOD B350 RAM V	Good Title	Yes	\$450.00	\$130.00	\$0.00	\$25.00	\$605.00	\$0.00	\$605.00
1002	1001691	89 HON CIVIC DX	Good Title	Yes	\$350.00	\$120.00	\$0.00	\$25.00	\$495.00	\$0.00	\$495.00
1005	996890	91 CHE CAMARO V8	Good Title	Yes	\$650.00	\$155.00	\$0.00	\$25.00	\$730.00	\$0.00	\$730.00

## How to Navigate the Settings Tab: Change/ Update your User Information:

- Click on the Settings Tab to update/change your personal information including Username, Password, Display Name, Email Address, Physical Address and Preferences

HOME SEARCH LOCATIONS CALENDAR LIVE BIDDING MY TRA SETTINGS

### Settings

- Change Password
- Change Email
- Update Address
- Update User Info
- Update Username
- Update Preferences

# Wiring Breakdown by Region

Please scroll down to view the wire information per region.

## TRA Great Lakes Region / Page 14

- TRA Flint

## TRA Midwest Region / Page 18 & 19

- TRA Kansas City
- TRA Lafayette
- TRA New Orleans
- TRA Milwaukee
- TRA Minneapolis
- TRA New Orleans
- TRA Omaha
- TRA Springfield
- TRA St. Louis
- TRA Tulsa

## TRA Mountain West Region / Page 20 & 21

- TRA Casper
- TRA Denver
- TRA Mountain West – Heavy Equipment
- TRA Utah

## TRA Southeast Region / Page 22

- TRA Birmingham

## TRA Southwest Region / Page 23

- TRA Phoenix
- TRA Tucson

## **TRA Great Lakes Region – U.S. Wiring Information**

These wiring instructions are **ONLY** for the location listed below:

- Flint, Michigan

**Bank Address:**

**Wells Fargo  
10401 Deerwood Park Blvd  
Jacksonville, FL 32256**

**Business Address:  
Manheim TRA Flint  
4109 Holiday Drive  
Flint, MI 48507**

**Checking Acct #: 4942410465**

**Routing # 121000248**

**Please be aware that we do NOT accept wires from 3<sup>rd</sup> parties. They will be rejected. The funds must come directly from the dealer that bid on the vehicle. We ask that you please include your buyer number or the stock number in the transaction.**

It takes a minimum of 2-4 banking hours for a transfer to go through and be credited to the business account.

You must contact us at (810) 341-1600 to verify funds have been received by the bank. Do not send a driver to the auction until this has been done. Thank you.

## **TRA Great Lakes Region – International Wiring Information**

These wiring instructions are **ONLY** for the location listed below:

- Flint, Michigan

**Bank Address:**

**Wells Fargo  
10401 Deerwood Park Blvd  
Jacksonville, FL 32256**

**Business Address:  
Manheim TRA Flint  
4109 Holiday Drive  
Flint, MI 48507**

Routing Number: 121000248

**Checking Acct #:** 4942410465

**Swift Code #:** WFBIUS6S or WFBIUS6SXXX

**Please be aware that we do NOT accept wires from 3<sup>rd</sup> parties. They will be rejected. The funds must come directly from the dealer that bid on the vehicle.**

We ask that you please include your buyer number or the stock number in the transaction.

It takes a minimum of 2-4 banking hours for a transfer to go through and be credited to the business account.

You must contact us at (810) 341-1600 to verify funds have been received by the bank. Do not send a driver to the auction until this has been done. Thank you.

## **TRA Midwest Region – US Wiring Information**

**These wiring instructions are ONLY for the locations listed below:**

- Kansas City, Missouri
- Lafayette, Louisiana
- Milwaukee, Wisconsin
- Minneapolis, Minnesota
- New Orleans, Louisiana
- Omaha, Nebraska
- Springfield, Missouri
- St. Louis, Missouri
- Tulsa, Oklahoma

### **Bank Information:**

**Bank of America, CA  
1655 Grant Street  
Concord, CA 94520**

**Account #: 4426533924**

**ABA #: 026009593**

Please use the above information for wire transfers only. Do not deposit money directly into our account. Deposits take longer for us to process and may delay availability of items purchased.

### **Instrucciones para enviar una Transferencia de Banco**

#### **Bank Information:**

**Bank of American, CA  
1655 Grant Street  
Concord, CA 94520**

**Account #: 4426533924**

**ABA #: 026009593**

Para evitar una tardanza en recibir las unidades que compro, por favor de **enviar una Transferencia de Banco**. Le pedimos que **no deposita el dinera directamente a nuestra cuenta**.

## **TRA Midwest Region – International Wiring Information**

These wiring instructions are **ONLY** for the locations listed below:

- Kansas City, Missouri
- Lafayette, Louisiana
- Milwaukee, Wisconsin
- Minneapolis, Minnesota
- New Orleans, Louisiana
- Omaha, Nebraska
- Springfield, Missouri
- St. Louis, Missouri
- Tulsa, Oklahoma

### **Bank Information:**

**Bank of American, CA  
1655 Grant Street  
Concord, CA 94520**

**Account #: 4426533924  
ABA #: 026009593  
Swift Code #: BOFAUS3N**

To avoid any delays in the available of units purchased, please **send a wire transfer**. We ask that you **do not deposit funds** directly into the account.

### **Instrucciones para enviar una Transferencia de Banco**

### **Bank Information:**

**Bank of American, CA  
1655 Grant Street  
Concord, CA 94520**

**Account #: 4426533924**

**ABA #: 026009593**

**Codigo Swift : BOFAUS3N**

Para evitar una tardanza en recibir las unidades que compro, por favor de **enviar una Transferencia de Banco**. Le pedimos que **no deposita el dinero directamente a nuestra cuenta**.

## **TRA Mountain West Region – US Wiring Information**

**These wiring instructions are ONLY for the locations listed below:**

- Casper, Wyoming
- Denver, Colorado
- Heavy Equipment Sale, Littleton, Colorado
- Salt Lake City, UT

To assist those Registered Buyers that prefer to Wire Transfer Funds for their purchases, we have prepared the following wire transfer instructions.

### **Bank Information:**

#### **Wells Fargo Funding Account**

**ABA #: 121000248**

**Account #: 4121693048**

#### **The following notes must accompany the wire:**

- “For Further Credit to & Advice”: Total Resource Auctions-Denver
- “Receiving bank is to immediately notify payee of incoming wire” at 303-470-5511 X 8304 or Accounting department
- Your Company Name and Buyer Number for proper credit to your account  
If you are paying for specific vehicles, be sure to fax our Accounting Department a list of the stock numbers you are paying for in your wire. The fax number is 303-395-8325. To help you get your wire out in time, we are in the Mountain Daylight Time Zone.

# **TRA Mountain West Region – International Wiring Information**

**These wiring instructions are ONLY for the locations listed below:**

- Casper, Wyoming
- Denver, Colorado
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  - Your Company Name and Buyer Number for proper credit to your account
- If you are paying for specific vehicles, be sure to fax our Accounting Department a list of the stock numbers you are paying for in your wire. The fax number is 303-395-8325. To help you get your wire out in time, we are in the Mountain Daylight Time Zone.

# **TRA Southeast Region – U.S. & International Wiring Information**

These wiring instructions are **ONLY** for the locations listed below:

- Birmingham, Alabama

## **Bank Information**

**Wells Fargo Bank**  
**191 Peachtree Street NE**  
**Atlanta, GA 30303**

**Account #: 2000042907172**

**Wire Transfer:RTn 121000248**

**ACH Trabsfers: ABA number: 121000248**

**SWIFT code: WFBIUS6S** Please send an email to the appropriate branch below indicating a wire transfer was sent so we can

- TRA Birmingham: [gwen.wardlow@coxautoinc.com](mailto:gwen.wardlow@coxautoinc.com)

ensure the correct amount is credited to your account:

# **TRA SouthWest Region – U.S. & International Wiring Information**

## **Manheim TRA – Tucson**

7090 S. Craycroft Road

Tucson, AZ 85756

(520) 663 - 1130 Tel

(520) 663 - 1134 Fax

## **Manheim TRA – Phoenix**

201 S. 83<sup>rd</sup> Avenue

Tolleson, AZ 85338

(623) 907 - 7000 Tel

(623) 907 - 7080 Fax

Effective 9-26-2013

## **Bank Deposit – Wire Information**

Bank of America

(This Bank Account is a Texas IDS Account)

Account Number - 004426533940

Wire Routing Number - 026009593

Swift Code – BofAUS3N

On your wire transfers – please include your **Buyer Number**

If there are any problems – please contact :

Twanda Toms – Bank of America, Dedicated Service Director

Phone 888-715-1000 ext. 35481

Dedicatedsouthtwo@bankofamerica.com

Thank you!